# PERFECT SKU REPORT®

JUVENILE INDUSTRY

**DECEMBER 2021 EDITION** 



**CONTENT STATUS** 

# TABLE OF CONTENTS

Executive Summary3	
Grading Methodology <b>5</b>	
Audit Rankings Summary 6	
Results by Category7	
Results by Retailer	2
JPMA Summary 13	3
5 Key Takeaways14	4
Start Your Own Audit	5



# REPORT **OVERVIEW**

### **Key Highlights**

4.0 / 5.0

Amazon.com scores highest for content health

**59.4**%

of product pages fail basic sitesearch optimization rules

70.1%

of 'best sellers' use enhanced content (compared to 36.5% of all products)

### **Executive Summary**

There may be no other industry where trust between the brand and consumer is more important then when shopping for their baby. The eCommerce product page is the epicenter of this shared consumer and brand experience, and the quality of the content customers see online quickly sways their purchase decision.

In its first annual **Juvenile Industry Report**, Content Status analyzed over 6,500 products in 4 categories on 5 retail sites to understand content health scores for top retailers, by category, and by brand in this industry. With its proprietary data and unique grading methodology, Content Status details how companies are faring against basic requirements and critical elements of the product page.

We hope you find value in the insights shared throughout the report. If you'd like to automatically receive all of our research, simply share your email **here**. Enjoy!





CATEGORIES









RETAILERS











BRANDS





**6,565** PRODUCTS







### GRADING METHODOLOGY

# CALCULATING THE HEALTH SCORE

While this report covers many types of insights, content scoring is a critical element of any auditing strategy.

#### **KEY UNDERSTANDINGS**

- O The same scoring methodology was used across all sites
- O The **Health score** is calculated using all the *basic requirements* that a supplier has control of, including the Title, Description, Bullets, and Images
- O **Average** typically equals the minimum required by retailers
- O Enhanced content, Video, PDF's, and 360 usage was not included in the grades, but usage percentages are shown

#### **UTILIZING BASIC SCORING**

Since retailers often have different requirements and limits, our basic Health scoring methodology was used to ensure fair, consistent grading.

			MARKETING COPY		IMAGE ASSETS
		<b>Title</b> Characters	<b>Desc</b> Characters	<b>Bullets</b> Count	<b>Images</b> Count
Excellent ——•	5.0	70+	800	9	8
	4.5	65	700	8	7
Very Good ──•	4.0	60	600	7	6
	3.5	55	500	6	5
Average ——•	3.0	50	400	5	4
	2.5	35	300	4	3
Needs	2.0	25	200	3	2
1	1.5	-	-	2	-
Poor —	1.0	10	100	1	1



# AUDIT RANKINGS

#### **RETAILERS**

#### **Overall Rankings**

By Health Score



#### **Summary**

Amazon was the clear leader in providing their shoppers with a consistent, high quality content experience for this category. Their overall average of *Very Good* is impressive.

buybuyBaby has been very important for brands, so it's surprising to see them tied for the lowest score.

#### **CATEGORY**

#### **Overall Rankings**

By Health Score



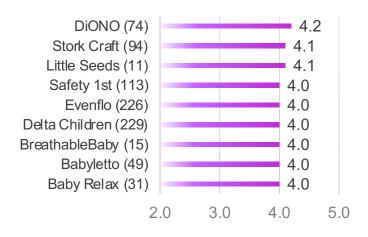
#### **Summary**

Juvenile suppliers have always been among the leaders in providing great content. Therefore, it's not a surprise to see that the aggregated scores are above average and consistent across the four categories.

#### **BRANDS**

#### **Standout Leaders**

By Health Score



#### Summary

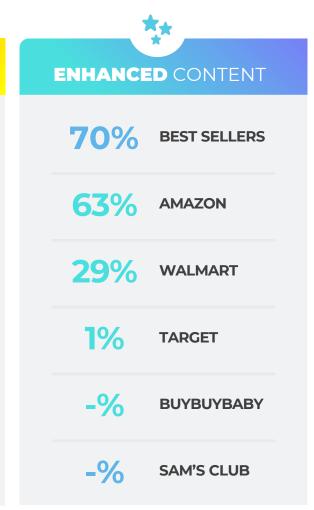
These brands had an average Health Score of 4.0 or higher, which qualifies as Very Good. The number of products audited are also listed next to them name, with a minimum of ten tested products required to qualify.



# RICH CONTENT









### CONTENT SCORES BY

# **KEYWORD RANKINGS**

**Walmart Search Results** 

#### **Search Result Highlights**

- The Top 5 had higher scores than the Top 10
   and Page 1 3 out of 4 times
- All page one results except for "crib" Top 5
   scored well above average

# 22% Description Bullets 35% Specs

## "crib"

#### **Walmart Keyword Ranking**

By Health Score



### "highchair"

#### **Walmart Keyword Ranking**

By Health Score



### "car seat"

#### **Walmart Keyword Ranking**

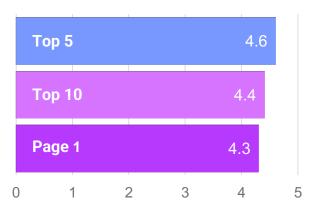
By Health Score



#### "stroller"

#### **Walmart Keyword Ranking**

By Health Score





### CONTENT SCORES BY

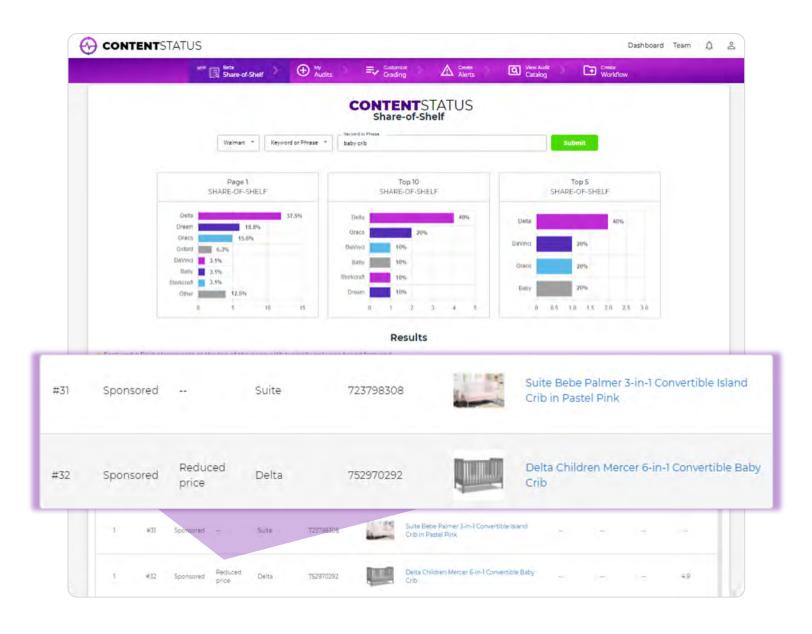
# PAID SPONSORED PLACEMENTS

**Walmart & Amazon** 

### **Sponsored**

By Walmart & Amazon

All Product	ts		3.9	
All Sponso	red		4.2	
Amazon Sı	onsore	ed	4.2	
Walmart S	oonsor	ed	4.2	
1	2	3	4	



# RESULTS FOR ALL PRODUCTS

5	Excellent
4	Very Good
3	Average
2	Needs Improved
1	Poor

	<b>Health</b> Score	<b>Title</b> Score Char	<b>Desc.</b> Score Char	<b>Bullets</b> Score Count	Specs Count	<b>lma</b> Score		<b>Video</b> Usage	<b>PDF</b> Usage	<b>360</b> Usage	<b>Enhan</b> Usage	Ratings Score	Reviews Count
ALL PRODUCTS	3.8	3.7 78	3.8 838	3.5 9	12	4.1	8	36.3%	0.9%	1.2%	36.5%	4.4	493
ALL BEST SELLERS	4.1	<b>4.0</b> 80	<b>4.3</b> 999	3.5 7	10	4.4	9	48.3%	2.1%	3.4%	70.1%	4.6	1551
amazon	4.1	<b>4.4</b> 111	<b>4.1</b> 1070	3.0 5	10	4.3	8	24%	0%	6%	63%	4.5	1170
buybuyBABY.	3.6	2.9 47	2.0 236	<b>5.0</b> 19	16	3.9	7	6%	-	-	-	4.4	126
sam's club.	3.5	3.5 57	3.8 783	2.5 4	8	3.7	6	-	-	-	-	4.6	57
<b>⊙</b> TARGET	3.7	3.2 54	3.9 754	3.3 6	15	3.9	7	36%	-	-	1%	4.4	87
Walmart :	3.8	3.8 72	<b>4.0</b> 895	3.1 7	8	4.0	8	22%	9%	-	29%	4.4	151

# RESULTS BY CATEGORY CRIBS

5	Excellent
4	Very Good
3	Average
2	Needs Improved
1	Poor

	<b>Health</b> Score	<b>Tit</b> Score		<b>De</b> Score	sc. Char	<b>Bull</b> Score		Specs Count	<b>lma</b> Score		<b>Video</b> Usage	<b>PDF</b> Usage	<b>360</b> Usage	<b>Enhan</b> Usage	Ratings Score	Reviews Count
ALL PRODUCTS	3.8	3.7	78	3.8	838	3.5	9	12	4.1	8	36.3%	0.9%	1.2%	36.5%	4.4	493
ALL BEST SELLERS	4.1	4.0	80	4.3	999	3.5	7	10	4.4	9	48.3%	2.1%	3.4%	70.1%	4.6	1551
amazon	3.9	4.4	96	3.9	898	3.0	5	9	4.1	8	24%	0%	6%	63%	4.5	270
buybuyBABY.	3.8	3.0	50	2.0	235	5.0	14	20	4.2	8	6%	-	-	-	4.3	17
sam's club.	3.3	3.5	57	3.7	704	2.5	4	8	3.3	5	-	-	-	-	4.6	30
<b>⊙</b> TARGET	3.7	3.2	53	3.7	651	3.4	6	16	3.9	7	36%	-	-	1%	4.4	33
Walmart :	4.0	3.7	60	4.0	790	3.6	7	11	4.3	9	22%	9%	-	29%	4.4	67

# RESULTS BY CATEGORY CAR SEATS

5	Excellent
4	Very Good
3	Average
2	Needs Improved
1	Poor

	<b>Health</b> Score	<b>Title</b> Score Char	<b>Desc.</b> Score Char	<b>Bullets</b> Score Count	Specs Count	<b>lma</b> Score	_	<b>Video</b> Usage	<b>PDF</b> Usage	<b>360</b> Usage	<b>Enhan</b> Usage	Ratings Score	Reviews Count
ALL PRODUCTS	3.8	3.7 78	3.8 838	3.5 9	12	4.1	8	36.3%	0.9%	1.2%	36.5%	4.4	493
ALL BEST SELLERS	4.1	<b>4.0</b> 80	<b>4.3</b> 999	3.5 7	10	4.4	9	48.3%	2.1%	3.4%	70.1%	4.6	1551
amazon	4.2	<b>4.1</b> 90	<b>4.5</b> 1178	3.1 5	13	4.4	9	54%	-	1%	77%	4.7	2115
buybuyBABY	3.7	3.0 50	<b>2.0</b> 236	<b>5.0</b> 20	18	4.0	8	36%	-	-	-	4.5	372
sam's club.	4.0	3.7 58	<b>4.1</b> 1154	<b>2.6</b> 4	7	4.6	9	-	-	-	7%	4.6	130
<b>⊙ TARGET</b>	4.0	3.4 57	<b>4.2</b> 914	3.4 6	13	4.3	9	61%	-	-	29%	4.5	265
Walmart *	4.1	3.8 62	<b>4.5</b> 1264	3.4 8	8	4.3	11	37%	1%	4%	54%	4.5	398

# AUDIT RESULTS HIGHCHAIRS

5	Excellent
4	Very Good
3	Average
2	Needs Improved
	Poor

	<b>Health</b> Score	<b>Title</b> Score Char	<b>Desc.</b> Score Char	<b>Bullets</b> Score Count	Specs Count	<b>Image</b> Score Count	<b>Video</b> Usage	<b>PDF</b> Usage	<b>360</b> Usage	<b>Enhan</b> Usage	<b>Rating:</b> Score	S Reviews Count
ALL PRODUCTS	3.8	3.7 78	3.8 838	3.5 9	12	<b>4.1</b> 8	36.3%	0.9%	1.2%	36.5%	4.4	493
ALL BEST SELLERS	4.1	<b>4.0</b> 80	<b>4.3</b> 999	3.5 7	10	<b>4.4</b> 9	48.3%	2.1%	3.4%	70.1%	4.6	1551
amazon	4.1	<b>4.5</b> 125	<b>4.0</b> 1132	3.0 5	9	<b>4.4</b> 7	41%	-	-	73%	4.6	1580
buybuyBABY	3.4	<b>2.7</b> 43	<b>1.9</b> 233	<b>4.9</b> 15	0	3.7 6	28%	-	-	-	4.3	66
sam's club.	3.4	3.2 55	3.2 560	2.4 4	5	3.8 7	-	-	-	-	4.2	42
<b>⊙</b> TARGET	3.8	<b>2.8</b> 52	3.9 729	3.4 6	14	<b>4.3</b> 8	54%	-	-	23%	4.4	97
Walmart *	3.7	3.8 79	3.6 768	<b>2.8</b> 7	7	<b>4.0</b> 8	16%	3%	-	16%	4.3	106

# STROLLERS

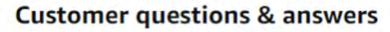
5	Excellent
4	Very Good
3	Average
2	Needs Improved
1	Poor

	<b>Health</b> Score	<b>Title</b> Score Char	<b>Desc.</b> Score Char	<b>Bullets</b> Score Count	Specs Count	S	<b>lma</b> core	<b>ge</b> Count	<b>Video</b> Usage	<b>PDF</b> Usage	<b>360</b> Usage	<b>Enhan</b> Usage	<b>Ratings</b> Score	Reviews Count
ALL PRODUCTS	3.8	3.7 78	3.8 838	3.5 9	12		4.1	8	36.3%	0.9%	1.2%	36.5%	4.4	493
ALL BEST SELLERS	4.1	<b>4.0</b> 80	<b>4.3</b> 999	3.5 7	10		4.4	9	48.3%	2.1%	3.4%	70.1%	4.6	1551
amazon	4.2	<b>4.2</b> 105	<b>4.3</b> 1077	3.1 5	11		4.5	9	52%	-	1%	78%	4.6	890
buybuyBABY.	3.5	<b>2.6</b> 42	<b>2.0</b> 239	<b>5.0</b> 25	20	;	3.9	7	35%	-	-	-	4.4	44
sam's club.	4.0	3.6 56	3.9 957	<b>2.5</b> 4	7	•	4.7	10	-	-	-	3%	4.5	118
● TARGET	4.0	<b>2.9</b> 49	<b>4.4</b> 891	3.7 6	19	4	4.3	10	64%	-	-	24%	4.4	104
Walmart *	4.0	3.3 56	<b>4.5</b> 1045	<b>4.0</b> 10	7	4	4.1	9	26%	5%	0%	31%	4.4	156

### HOWTO

# BUILD SHOPPER TRUST

In the juvenile industry, promoting third party safety certifications is a great first step to building shopper – and retailer – trust, which ultimately leads to higher conversions.



Q Have a question? Search for answers

\_

votes

Question:

Is it JPMA certified? Can't find it written anywhere.

Answer:

Hi again... I just checked the StorkCraft website and it says "StorkCraft is completely JPMA certified". This really is a great crib.

**CONTENT**STATUS



### MEMBERSHIP OR CERTIFICATION DISPLAYED

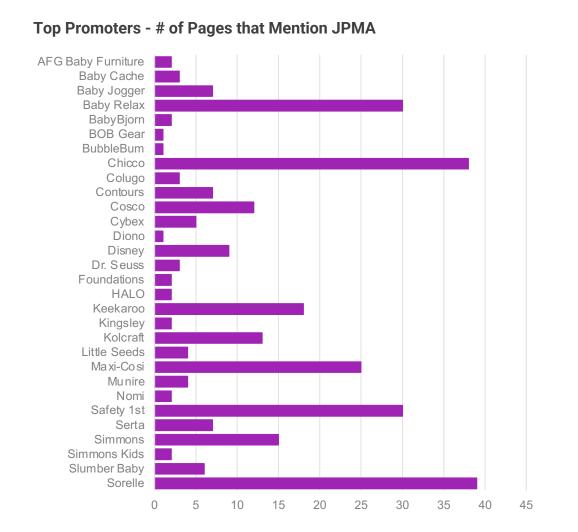
#### **Audit Results**

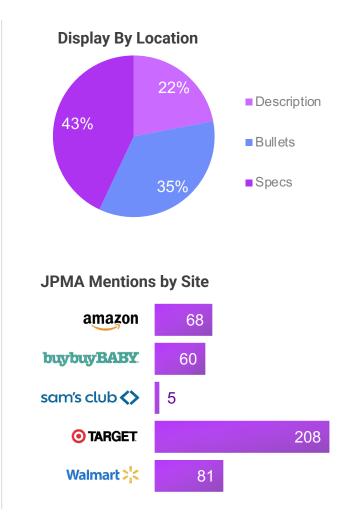
2,129 Member SKUs Audited

50% Members Display
JPMA at Least Once
30 of 60

# of Pages that Display JPMA 424 of 2,129

# of Pages that
Display JPMA > Once
109 of 424







#### **Opportunity #1: Placed in Description**

...certified by the Juvenile Products Manufacturers
Association (JPMA), complete with non-toxic finishes, and
expert tested by independent laboratories to guarantee this
product meets the highest standards for your child's safety.

#### Opportunity #2: Placed in Bullets

**JPMA Certified** - Expert tested by independent laboratories to guarantee this product meets the highest standards for your child's safety.

#### **Opportunity #3: Placed in Specs**

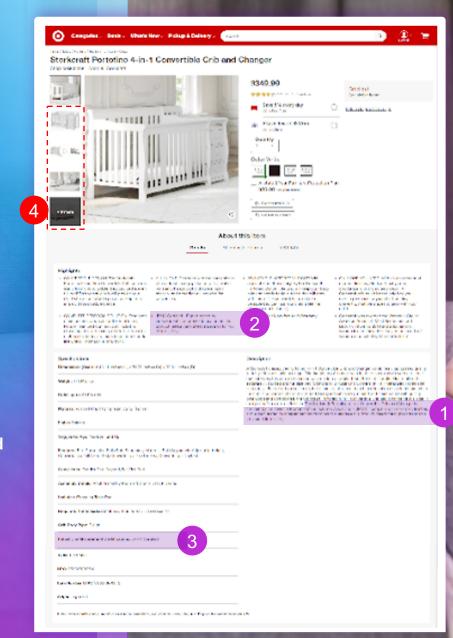
Industry or Government Certifications: JPMA Certified

# Opportunities #4-6: Display in Gallery, Enhanced, and Brand Store

Upload your JPMA Member Logo or Certified Seal wherever you display images.



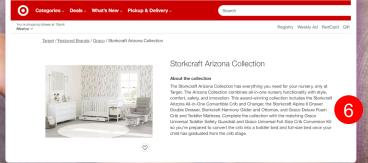




#### Opportunity #5: Add to Enhanced / A+ Content



#### **Opportunity #6: Add to Brand Store Content**



# 5 KEY TAKEAWAYS

#### 1. Audit Weekly

Lost sales and expensive returns add up quickly. Waiting to do it monthly can cost you tens of thousands of dollars.

#### 2. Follow the Leaders

It's no coincidence that the Best Sellers all offer a great product page experience.

### 3. Support All Your Retailers

Ensure consistent brand messaging by providing all your retailers with great content while maximizing every sales opportunity.

#### 4. Monitor Competitor Content

How can you compete if you don't know how the competition is merchandising their products?

### 5. Leverage Results with Your Merchants

Let your merchants know that you're auditing and improving the experience for their shoppers.



# **GET VISIBILITY**

KNOW MORE. WONDER LESS

Interested in auditing your own product pages?

Sign up for free and see your insights in minutes.

MY FREE AUDITS

Or contact us for a demo.

**CONTACT US** 

